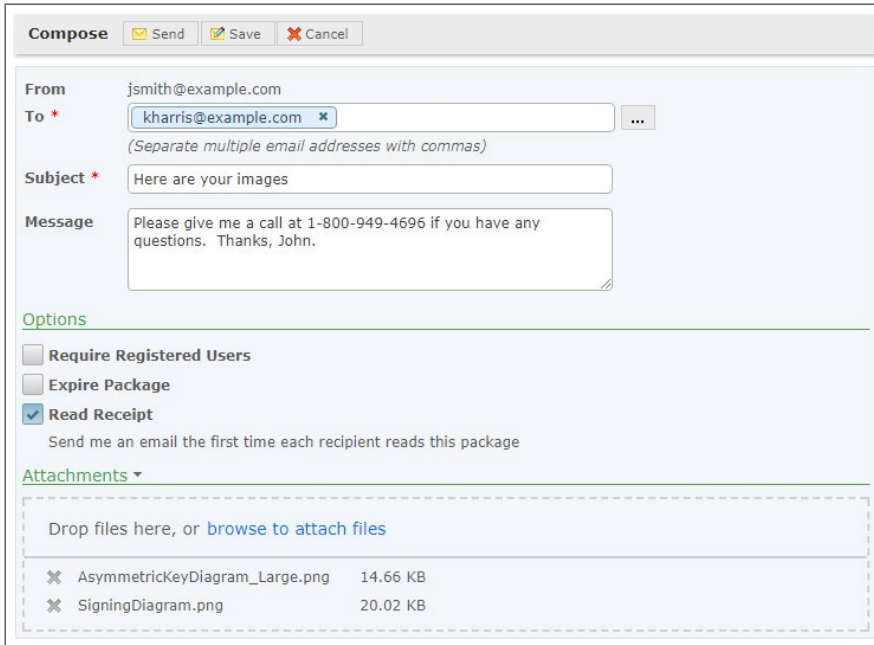
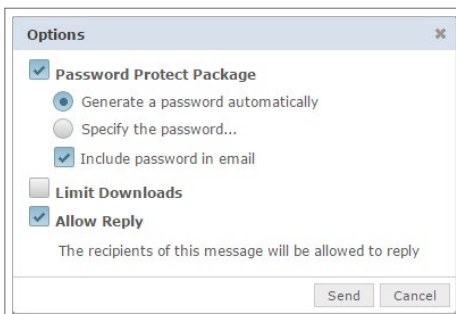


# Secure Mail

**A** secure alternative to emailing files, the Secure Mail module in GoAnywhere allows employees and other authorized users to easily send files (packages) to other individuals. Because it is much more secure than traditional email, and doesn't limit the file sizes or types, the Ad-Hoc Secure Mail module eliminates the need for PC file transfer tools. The Secure Mail module is one more step to ensure compliance throughout your organization.



The screenshot shows the Outlook 'Compose' window. At the top, there are buttons for 'Send', 'Save', and 'Cancel'. The 'From' field is 'jsmith@example.com'. The 'To' field contains 'kharris@example.com'. The 'Subject' is 'Here are your images'. The 'Message' body contains the text: 'Please give me a call at 1-800-949-4696 if you have any questions. Thanks, John.' Below the message is an 'Options' section with checkboxes for 'Require Registered Users', 'Expire Package', and 'Read Receipt' (which is checked). Below that is an 'Attachments' section with a dashed border and the text 'Drop files here, or browse to attach files'. Two files are listed: 'AsymmetricKeyDiagram\_Large.png' (14.66 KB) and 'SigningDiagram.png' (20.02 KB).



The screenshot shows the 'Options' dialog box for the Secure Mail package. It has a title bar with 'Options' and a close button. The options are:
 

- Password Protect Package**
  - Generate a password automatically
  - Specify the password...
- Include password in email
- Limit Downloads
- Allow Reply
  - The recipients of this message will be allowed to reply

 At the bottom are 'Send' and 'Cancel' buttons.

Launch a Secure Mail File Transfer: Packages can be sent from either the Outlook plug-in or through a browser interface with several customizable options.

## PRODUCT SUMMARY

### KEY FEATURES

- Plug-in for Microsoft Outlook
- Ad-hoc file transfers with automatic email notifications
- No file size limitations or file type restrictions
- A unique URL link is randomly generated for each recipient using a universally unique identifier (UUID).
- Files are transferred over a secure HTTPS connection
- Passwords can be added for additional security without recipients needing to worry about keys or certificates.
- Package expiration dates and maximum download limits can be set by the sender.
- Senders can choose to receive notifications when packages are read.
- Employee authentication against existing Active Directory (AD), LDAP or IBM i systems within your network
- Organizations can use customizable templates to tailor emails with their company logo, colors, fonts, etc.
- Audit trails are kept of all package activity (e.g. when sent, when opened, when downloaded, etc.)

# How Secure Mail Works

These screenshots illustrate what users and recipients will see when using the Secure Mail module.

## Email Notification

**Secure Delivery**

The following file(s) have been sent to you from [jsmith@example.com](mailto:jsmith@example.com). To download, please click on the following link.  
[Click here to download the file\(s\) listed below](#)

|                                |          |
|--------------------------------|----------|
| AsymmetricKeyDiagram_Large.png | 14.66 KB |
| SigningDiagram.png             | 20.02 KB |

If the link above does not open, please copy and paste the following URL into your browser:  
<https://localhost:9443/pka?token=e09b01b5-287e-4e66-b7c7-02dc8012acbd>

This email is confidential and is intended solely for the use of the named addresses.  
 This notification has been sent to you by [GoAnywhere](#).

Each recipient of a Secure Mail package will receive a notification via email. The notification will show the message subject, a summary of the file names and a link for downloading the files in the package. If certified delivery is requested, then the recipient will be required to create an account before the package can be opened.

## Secure Download and Reply

**View Message** Delete Reply Forward Download Done

**From** jsmith@example.com  
**Sent On** 8/30/17 2:56:07 PM  
**Subject** Here are your images  
**Message** Please give me a call at 1-800-949-4696 if you have any questions. Thanks, John.

**Attachments** *(click on the file name to download)*

| File   | Size     |
|--|----------|
| <a href="#">AsymmetricKeyDiagram_Large.png</a> | 14.66 KB |
| <a href="#">SigningDiagram.png</a>             | 20.02 KB |

When a recipient clicks on the link in the notification email, it will open the download page over secure HTTPS protocol where they can choose to view or download the files. Recipients can respond and attach their own documents using the same secure protocol.

## Secure Mail Dashboard

**Request Files** Send Save Cancel

**Send Request To \***  ...  
*(Separate multiple email addresses with commas)*

**Subject \***

**Message**

[Options](#)

Users can work with their Secure Mail messages including their Inbox, Drafts and Sent items from an intuitive browser-based dashboard. Users will be able to see which files have been sent, whether the recipient has viewed or downloaded the file, and other logging details. In addition, users can maintain an address book to keep track of frequently used contacts or email groups.

## Request Files

**GO ANYWHERE®** Web Client Logged in as: kharris  
Last Login: 8/30/17 2:55:39 PM Logout | Help

Dashboard GoDrive Secure Mail Secure Folders Secure Forms My Account Activity Report

**Secure Mail**

- Inbox (1)
- Compose
- Request Files
- Drafts
- Templates
- Outbox
- Sent Items
- Address Book

**Inbox**

| From               | Subject              | Received On        | Expires On | Size     |
|--------------------|----------------------|--------------------|------------|----------|
| jsmith@example.com | Here are your images | 8/30/17 2:56:07 PM |            | 34.68 KB |
| jsmith@example.com | File Request         | 3/13/17 9:29:11 AM |            | 0.00 KB  |
| jsmith@example.com | PCI Compliance       | 3/13/17 9:28:49 AM |            | 0.25 KB  |
| jsmith@example.com | Processing XML Files | 3/13/17 9:27:56 AM |            | 0.25 KB  |

Showing 1 - 4 of 4 1 Rows 10

Users are able to compose messages that will request files from the email recipients. When the recipient receives a file request, the request will contain a unique URL the recipient can conveniently use to securely upload files and send them directly to the user's inbox.

**SCHEDULE A DEMO**  
[www.goanywhere.com/demo](http://www.goanywhere.com/demo)



### About HelpSystems

Organizations around the world rely on HelpSystems to make IT lives easier and keep business running smoothly. Our software and services monitor and automate processes, encrypt and secure data, and provide easy access to the information people need.